

Mr Emmanouil Karaiskakis

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Nationality: Greek (*no work permit required*)
Driving Licence: Full Greek-Cypriot Licence (*Clean*)

EDUCATION

(2003-2007) Leeds Metropolitan University, BSc Sandwich Degree (Honours) in Computing Database Systems

Recognised by: KY.S.A.T.S.

Award: 1st Class Honours

Modules included: Advanced Database Management, Object Oriented Software Development, Internet Systems Implementation, Human Computer Interaction, Research Project

Skills Developed: I have gained a variety of technical skills, awareness of professional issues relating to software development, gained critical insights into the organisational contexts in which my work may be applied, in particular into the needs of computer users and the role they play in the development process.

EXPERIENCE

(2011-Present) Head of IT, Tototheo Group of Companies (Limassol, CY)

Responsible for coordinating the day to day IT requirements, maintenance of desktop applications, local area networks, IT security and telecommunications. Developed and implemented new systems and procedures and restructured my team to improve and enhance the service delivered to the rest of the business. Accountable for internal and external projects as well as the office network infrastructure.

Principal Accountabilities

- Reporting to the Managing Director.
- Managing the technical team of the company.
- Strengthening the IT infrastructure through to implementing new technologies.
- Responsible for hardware and software installation, maintenance and repair.
- Performing routine audits of systems and software.
- Manage the IT budgets and expenditure on hardware and software.
- Developing & maintaining the company IT systems, software and databases.
- Recommending and implementing improvements and efficiencies.
- Management of server software and associated backup routines.
- To evaluate, test, advise, train and support I.T. related projects.
- Writing documentation for ICT procedures, security and disaster recovery.
- Maintaining documentation of changes regarding users, functions & systems.
- Managing the internal & hosted network infrastructure including: firewalls, servers, switches and telephony.

(2011) Software Developer, Tototheo Group of Companies (Limassol, CY)

Part of the IT Department, I worked on various projects, developed and maintained internal and external web systems.

Principal Accountabilities

- Maintain existing internal web systems by making modifications and development as required.
- Design and develop bespoke solutions for the internal billing and invoicing platforms.
- Identify and communicate technical problems, processes and solutions.
- Discuss, design, develop and maintain new web products as per requirements.
- Communicate with the IT team and Management the status of daily tasks and ongoing projects.

(2009-2011) Computer Programmer, FxPro Financial Services Company (Limassol, CY)

As part of the Development Department, I developed and maintained web sites and mobile applications written in various programming languages.

Principal Accountabilities

- Write, modify, integrate and test software code.
- Maintain existing computer programs by making modifications as required.
- Identify and communicate technical problems, processes and solutions.
- Prepare reports, manuals and other documentation on the status, operation and maintenance of software.
- Consult with outside parties in relation to the construction of computer programming methods and the programs themselves.
- Follow the process of programs to ensure that they are operating correctly.
- Perform monitoring tasks to ensure that the programs developed are working as they are supposed to.

(2009) Web Developer, Digipro Computer Consultants Ltd (Paphos, CY)

Being the only programmer of a small company, I was responsible for developing and maintaining an advanced online system intended for schools. I was also responsible for the technical training of our clients both regionally and overseas.

(2008-2009) Database Developer, CallCredit Information Group (CallCredit - Credit Referencing Agency) (Leeds, UK)

To Develop and maintain database systems to extract, cleanse, transform, load and maintain credit data. Develop and maintain batch data products, database persistence layer (stored procedures views, functions) for hosted web applications and ensure all database systems meet business and performance requirements.

(2007-2008) Data Analyst/Developer, CallCredit Information Group (Eurodirect) (Leeds, UK)

To develop and support departmental software and processes for the department to meet its stated objectives and continually improve on its service and delivery offering.

(2005-2006) IT Support Assistant, Skills for Care (Work Placement) (Leeds, UK)

To work within the IT Unit in providing first and second-line technical support and advice for Skills for Care staff, including support for PCs and peripherals, and standard software in use at Skills for Care.

AWARDS & ACHIEVEMENTS

2006 - ITIL Foundation (IT Infrastructure Library)

2006 - Prince2 Foundation

LANGUAGES

Modern Greek - Native language

English UK – Fluent (*8 years of residency in the UK*)

SKILLS

Special Skills/Knowledge

HTML, CSS, JavaScript, PHP (*3 years*). Technical documentation and web development.

AJAX, XML, JSON (*2 years*). Experience gained from intense commercial exposure.

CakePHP Framework, PHPUnit (*2 years*) Experience gained from developing, maintaining and testing various projects.

SQL, PL/SQL, T-SQL (*4 years*). Experience gained from intense commercial exposure (*2 yrs*) and very complex university projects (*2 yrs*).

MySQL 5.x (*4 years*). First came across this database platform during university projects and worked further on it while working in the IT sector.

MS SQL Server 2005 (*2 years*). Intense commercial experience in database development, including Stored Procedures, functions, triggers and schema creation.

Subversion (*2 years*). Commercial experience in administration and development.

Other Skills/Knowledge

Objective-C, Cocoa Framework. Experience gained from maintaining and developing new features for an iPhone Trading application.

Java, BlackBerry Development. Moderate experience gained from maintaining a BlackBerry Trading application.

Drupal, Wordpress. Moderate experience gained in a commercial environment.

Eclipse, Komodo Edit 4, Xcode. Good exposure to these Integrated Development Environments while developing and designing web sites and applications as part of a team and individually, at university and commercially.

PERSONAL QUALITIES AND ATTRIBUTES

Organisation: Having completed the Prince2 qualification, I am able to efficiently manage my workload and prioritise appropriately my day to day tasks and responsibilities. I strive not to miss deadlines and I have always been able to work under pressure.

Problem solving and creativity: As a Software Developer I have come across programming issues on a daily basis. Considering that the deadlines are usually tight I was required to act quickly towards an efficient solution. From previous experience I also learnt to think “outside the box” when a short term solution was not available.

Team work: I have worked as part of a team where communication between the team and externally is crucial. Being able to discuss and analyse complex processes and issues with other departments has saved vital time and effort while improving productivity and efficiency within the team.

Team Leader: Having excellent time management, confidentiality & communication skills, good IT, commercial, planning and budgeting skills.

References available on request